Test Script for AutoValet

1—Initial Impressions of the Main Entry Screen

Instructions:
- Please take some time to review the AutoValet Main Entry screen.
- To the right of each item below, circle the number that matches your level of satisfaction with the screen, where 1 = Very Dissatisfied and 7 = Very Satisfied.
- Please add any comments you have to explain your level of satisfaction for each item.
- When finished, read your rating and any comments that you have out loud for each item.

	VERY DISSATISFIED						VERY SATISFIED
Layout/Organization of the screen	1	2	3	4	5	6	7

Comments:

_____

_____

Look/Visual appeal of the screen	1	2	3	4	5	6	7

Comments:

_____

_____

Purpose of the site	1	2	3	4	5	6	7

Comments:

_____

_____

Ways to navigate on the site	1	2	3	4	5	6	7

Comments:

_____

_____

My overall initial impression	1	2	3	4	5	6	7

Comments:

_____

_____

$\Rightarrow$ Proceed to the next page.

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2—Questions about the Main Entry Screen

Instructions:
Please read each question out loud and then provide your answer out loud.

2.1.   What is the purpose of this page?

2.2.   What do you notice first?

2.3.   What features are clickable?

2.4.   Would you add any information or features? If so, what and why?

2.5.   Would you remove any information or features? If so, what and why?

2.6:   Would you move any of the features or information?

$\Rightarrow$ Proceed to the next page.

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3—Onboarding Scenario

Instructions:
- Please read the following scenario out loud and then perform the tasks.
- You only need to use the criteria provided in the scenario.
- As you are working, please tell us what you are thinking and feel free to express any concerns about the product.

Scenario: <mark>*You have just downloaded the AutoValet app and need to create an account so you can start parking on the UT Dallas campus …*</mark>

Task #1: Describe how you would create an account and enter your payment information.

Please rate this task by circling and telling us which of the numbers below best represents how easy or difficult you felt this task was to perform.

Very Difficult						Very Easy
1	2	3	4	5	6	7

Comments:

_____

_____

Task #2: <mark>**Describe how you would …**</mark>

Please rate this task by circling and telling us which of the numbers below best represents how easy or difficult you felt this task was to perform.

Very Difficult						Very Easy
1	2	3	4	5	6	7

Comments:

_____

_____

$\Rightarrow$ Proceed to the next page.

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4—Find Parking Space Scenario

Instructions:
- Please read the following task scenario out loud and then perform the task.
- You only need to use the criteria provided in the scenario.
- As you are working, please tell us what you are thinking and feel free to express any concerns about the product.

Scenario: <mark>*You just arrived to campus and need to find an available parking space as close to your class as possible ….*</mark>

Task #1: Describe how you would find an available parking space close to your destination.

Please rate this task by circling and telling us which of the numbers below best represents how easy or difficult you felt this task was to perform.

Very Difficult						Very Easy
1	2	3	4	5	6	7

Comments:

_____

_____

Task #2: <mark>**Describe how you would …**</mark>

Please rate this task by circling and telling us which of the numbers below best represents how easy or difficult you felt this task was to perform.

Very Difficult						Very Easy
1	2	3	4	5	6	7

Comments:

_____

_____

$\Rightarrow$ Proceed to the next page.

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5—Survey

Instructions: We are going to use a 5-point scale for this survey, where 1=Strongly Disagree and 5=Strongly Agree. I will ask each question one at a time.

	Strongly disagree				Strongly agree

1. I think that I would like to use this system frequently

1	2	3	4	5

2. I found the system unnecessarily complex

1	2	3	4	5

3. I thought the system was easy to use

1	2	3	4	5

4. I think that I would need the support of a technical person to be able to use this system

1	2	3	4	5

5. I found the various functions in this system were well integrated

1	2	3	4	5

6. I thought there was too much inconsistency in this system

1	2	3	4	5

7. I imagine that most people would learn to use this system very quickly

1	2	3	4	5

8. I found the system very cumbersome to use

1	2	3	4	5

9. I felt very confident using the system

1	2	3	4	5

10. I needed to learn a lot of things before I could get going with this system

1	2	3	4	5

⇒   Proceed to the next page.

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6—Final Questions

We have completed the test. I have some final questions to ask you.

1. Tell me three things that you LIKED about the app. Please explain.

    _____

    _____

2. Tell me three things that you DISLIKED about the app. Please explain.

    _____

    _____

3. What is the #1 thing we can do to improve this app?

    _____

    _____

4. Would you recommend this site to a friend or co-worker?

    _____

    _____